

Date: 29th June 2013

Your Right to Privacy

Revenue fully respects your right to privacy in relation to your interactions with this website. Any personal information provided by you will be treated with the highest standards of security and confidentiality and strictly in accordance with national Data Protection legislation and applicable EU directives.

General Statement

Revenue will not collect any personal information about you on this website except for the purposes of taxes, social welfare contributions and certain other statutory functions as assigned by the Oireachtas. Any personal information that you volunteer to Revenue will be treated as confidential and kept secure.

Collection and Use of Personal Information

Revenue does not collect any personal information on this website unless you provide such information voluntarily. We take every precaution to protect the confidentiality of your personal information in accordance with national Data Protection legislation and applicable EU directives. Any information you provide to us in the course of your business with us is not shared with third parties unless allowed or required by law.

Correcting/Updating Personal Information

If your personally identifiable information changes, or if you no longer wish to use our service, we will provide a way to correct, update or remove your personal data from the records on our internet system. You will be able to have your Digital Certificate revoked by contacting our helpdesk by phone (1890 201 106 or +353 1 7023021 if you reside outside the Republic of Ireland) or email (roshelp@revenue.ie).

Confidentiality and Security

Revenue has a legal duty to protect the confidentiality of taxpayer information. We take every precaution to protect any information you submit via our website, both online and offline, in accordance with national Data Protection legislation and applicable EU directives. Throughout the ROS registration process, and also when you are submitting sensitive information such as that required in a tax return, the information is encrypted to protect confidentiality, transmitted with a Digital Certificate and protected according to industry best practice. Industry standard methods of encryption are also used by PAYE Anytime to ensure confidentiality of all PAYE information transferred over the internet.

Registration

The website offers several services including the facility to send tax returns, view current account data and make payments via the internet, and also several services for PAYE customers including facilities to apply for tax credits and request end of year reviews. To use these services, you must first complete the registration process and retrieve a Digital Certificate in the case of ROS, or obtain

a Personal Identification Number (PIN) for PAYE Anytime. During registration, we ask you to provide certain details to allow us to verify your identity. You may also be asked to provide contact information (such as an e-mail address), which we will use to let you know about the services on our website and to respond to your questions about the services. Once you have retrieved your ROS Digital Certificate or your PAYE Anytime PIN you may access the secure services within our site. We may send further e-mails later to inform you of changes to the services or relevant taxes and duties.

Use of Cookies

We use 'session' cookies and Local Shared Objects to track progress through our Revenue Online and PAYE Anytime services. This allows us maintain the security and integrity of the data being used. These cookies, which are strictly necessary for the provision of these information services requested by you, are held in your browser, which then deletes them when you close your browser. The information on a cookie is not linked to any personally identifiable information you submit to our site. Additionally, we use 'persistent' cookies that are kept by your web browser between visits to our site. These hold information about the location and name of your digital certificate(s) and the directory from which you last uploaded files. These are needed to streamline the login, file upload and 'sign and submit' processes which help to improve your user experience.

Collection of Internet Protocol (IP) Addresses.

When you use the internet, you are assigned an IP address and when you visit our site we log the IP address of your web server. This is used for a number of reasons including administering the site, analyzing trends and gathering statistics.

Links

This website contains links to other sites. Revenue is not responsible for the privacy standards of other websites. We encourage you to be aware of this when you leave our site. This privacy statement relates solely to our privacy practices in connection with ROS and PAYE Anytime.

Notification of Changes to this Statement

Revenue reserves the right to amend this statement at any future date and will post any substantive changes here.

29th June 2013

- Collection of IP Addresses section edited to remove the statement that IP addresses are not linked to personally identifiable information. This is to facilitate anti-fraud measures.